

MOVETHICS Review · 00

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MOVETHICS Review

Launch edition: a practical reading guide, not a report of verified cases. There is no guaranteed publication schedule.

Do not delay payment with extra paperwork

Proof of delivery should show that the job is done. Internal approvals and unnecessary documents must not add artificial delays to invoicing or payment. Keep disputed claims separate from undisputed amounts.

Agree invoice evidence, payment dates and separate settlement of undisputed amounts.

Record waiting time and agree how it is handled

A waiting driver and vehicle cannot carry out another job. Record and communicate waiting time outside the carrier's control, and agree its operational and financial treatment in advance.

Record waiting time and agree compensation and responsibility.

Know who carries the goods

Subcontracting can be useful. Keep the actual carrier identifiable and require an agreed, controlled and traceable process for further subcontracting.

Identify the executing carrier and document authorised subcontracting.